At a glance complaints data Q1, January - March 2020

Utility Warehouse PLC

Figures shown are number of complaints per 100,000 customer accounts

* These are actual complaint figures

13.3113510.75109Complaints Accepted (Top Complaint Types)Complaints Resolved (Top Complaint Types)Average Award (Top Complaint Types)Top Three Billing Complaint Complaint Types)Billing2.765.22£781. disputed gas or electricitSmart MetersSmart MetersSmart Meters2. Disputed account bal (Top Complaint Service)1.281.58£482. Disputed account bal (Top Complaint Service)OtherOtherOther8.783.26			
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