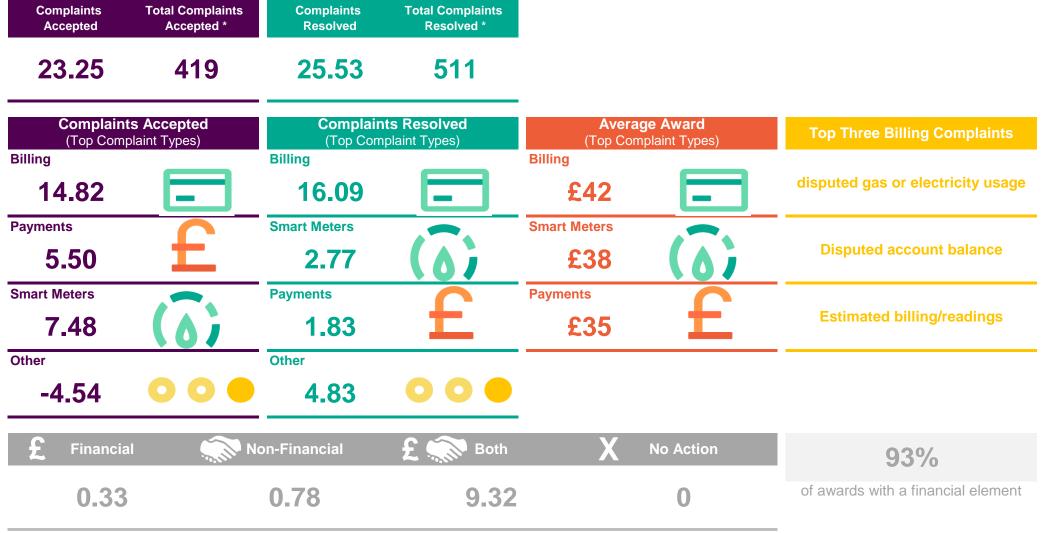
At a glance complaints data Q2, April - June 2021

Shell Energy Retail Limited

Figures shown are number of complaints per 100,000 customer accounts

* These are actual complaint figures



Ombudsman Services